

Protect your brand in the marketplace with AssessNet.

Consistency at every turn.

In strong dealer networks, each entity needs the tools and the know-how to follow corporate standards in a consistent way. With its flexibility and efficiency, AssessNet is the ideal tool for ensuring consistency across all consumer touch points and protecting your brand.

Count on AssessNet to deliver a holistic process to accommodate your standards and technical requirements. Know that it will help you become more efficient in audits and multiple collection processes.

Equally important, this best-in-class product enables you to both monitor and continuously improve your network rapidly. You gain actionable information, including exception reports that are available enterprise-wide in real time, and a quantitative method for rewarding dealers on standards compliance.

See what happens when you use all five gears.

A web-based, process driven assessment solution comprising five powerful modules, AssessNet enables you to record your facilities' compliance with the spectrum of corporate standards programs. Whether it's adherence to corporate identity standards, provision of parking spaces, adequate showroom square metrics, staff training participation, or mystery shopper, AssessNet will keep your business driving toward key objectives.

AssessNet will not only enable you to communicate key standards, it will also record audit results and generate appropriate follow-up actions.

▶ ROLE-BASED ACCESS

AssessNet provides access to information based on the organization and role of the end user. Organizational units it supports:

Headquarters

- Standards Manager, Network Manager, Executives, Audit Managers, Field Force

External Agencies

- Auditors, Translation Agencies

Dealers

- Sales Manager, Service Manager, Principals

▶ ASSESS WHAT YOU GAIN:

Flexibility

- Accommodates all of your standards, processes and technical requirements for collection of the results

ROI

- Saves time and money with the efficiency and ease of 24/7 online self-assessment and multiple collection methods

Actionable

- Includes a follow-up module for dealers that have standards that are not yet compliant with status reports and notifications available in real time

▶ Learn how to maintain a strong and consistent image in the marketplace.

Start now at urbanscience.com.



Reinforce standards and generate follow-up actions.

AssessNet™

How OEMs stay moving in the right direction.

Dealer Profile Management

All information regarding dealers and their contracts is available in AssessNet. With the Dealer Profile Management system, dealers can input detailed statistics. You can also take advantage of a simple-to-use photo and document submission capability.

Checklist Mangement

A checklist is a summary of monitors or measures for items such as physical facility standards or sales approach. With Checklist Management, you can use various measurement criteria for questions such as yes/no compliance, formulas to calculate compliance based on values in outlet attributes, and scale ratings system.

Follow-up Action Planning

Action Planning supports the workflow driven follow-up process and ensures that actions are defined, and also that defined actions are performed. Automatic email reminders can be sent to relevant personnel for follow-up activities.

URBAN SCIENCE
Dealer Standards Assessment Tool
DSAT 3.0

Start Page | Location Overview | Audit Planning | Other Audit | Follow-up | Reporting | Global Notification | Administration | Log-off
Tuesday, March 1, 2011 | Logged-in user: admin | Change password

<< Back | Location profile | Extended location data | Audit overview for location | Activity history | Certificate history

Images (1) | Documents (0) | Agents (0)

Location profile "Global Motors"

Edit | PDF report | Print contract (PDF)

Location structure	
Location type	Main outlet
Field	Value
Dealer Identity	
Key Field	
Brand code:	12345
Market code:	789654
Global Outlet Code:	123456
Market name:	Any Market
Dealer Headquarters:	Yes
Outlet to be shown in the Dealer Locator:	Yes
Dealer ECS Code:	
GOP (Ship to):	
ASAP Code (ship to):	

Dealer Profile Management gives you the convenience of highly configurable, fast and secure access to dealer information.

ID	Location code	Location name	Q.No.	Q.Text	Activity	Audit type	Auditor Comment	Actions	Audit date	Deadline	Responsible person	Compl.	Current status	Previous status
13005	123-12345	Outlet Name	2.1.2.1	Identification	EMS	Audit		Get Moving	7/23/10	10/21/10	Mr. Test	not ok	Not compliant	Compliant unconfirmed
13001	123-12345	Outlet Name	1.1.2.1	Availability of	EMS	Audit	comment...	Verfügbarkeit	7/23/10	10/29/10	Sales Manager H.	ok	Compliant confirmed	Compliant unconfirmed
13002	123-12345	Outlet Name	1.2.2.1	Availability of...	EMS	Audit	comment...		7/23/10	10/21/10		not ok	To be determined	-
13003	123-12345	Outlet Name	1.2.1.1	Availability of...	EMS	Audit	comment...		7/23/10	10/21/10		not ok	To be determined	-
13004	123-12345	Outlet Name	3.2.1.1	Availability	EMAS	Audit	comment	action	7/23/10	10/21/10	Bohr	not ok	Not compliant	To be determined
7001	EM-AT-010380-00	Karl Oprethausen GmbH	3.1.1.1	Availability	EMAS	Self assessment			12/18/09	3/18/10		ok	Compliant confirmed	To be determined

Follow-ups are created automatically as a result of failed criteria/questions in an audit. The action plan is based on client-defined actions for each failed criteria.

Audit Planning & Execution

Audit Planning and Execution helps you determine who should be monitored and measured against what and when. Assessments can be performed online or offline. It's your choice. Key features help you identify:

- What assessments need to occur (locations and scope)
- Who is to perform the work and when
- What the result was
- What type of evidence of standard compliance, such as pictures, have been uploaded for further review or documentation

Analysis & Reporting

AssessNet reports are available at dealer, region and country level, in combination with any checklist-related reporting attributes, including audit planning status, follow-ups and action plans and standards compliance.

Contact a Representative

Mitch Phillips

Global Practice Director

miphillips@urbanscience.com

+1 (313) 568 4357